

A G E N D A

Social Care & Housing Scrutiny Committee

Date: **Monday, 24th November, 2003**

Time: **10.30 a.m.**

Place: **Brockington, 35 Hafod Road,
Hereford**

Notes: Please note the **time, date** and **venue** of
the meeting.

For any further information please contact:

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**County of Herefordshire
District Council**

AGENDA

for the Meeting of the Social Care & Housing Scrutiny

To: Councillor Mrs. M.D. Lloyd-Hayes (Chairman)
Councillor Mrs. P.A. Andrews (Vice-Chairman)

Councillors Mrs. E.M. Bew, Mrs. A.E. Gray, K.G. Grumbley, Mrs. J.A. Hyde,
R. Mills, Mrs. J.E. Pemberton, Ms. G.A. Powell and P. G. Turpin

	Pages
1. APOLOGIES FOR ABSENCE	
To receive apologies for absence.	
2. NAMED SUBSTITUTES	
To receive details of any Member nominated to attend the meeting in place of a Member of the Committee	
3. DECLARATIONS OF INTEREST	
To receive any declarations of interest by Members in respect of items on this Agenda.	
4. MINUTES	1 - 8
To approve and sign the Minutes of the meeting held on 29th September, 2003.	
5. UPDATE ON A SERIOUS CASE REVIEW ACTION PLAN (SOCIAL SERVICES)	9 - 16
To update the Committee on the Social Services aspects of a serious case review (part 8) action plan.	
6. GREEN PAPER: EVERY CHILD MATTERS	17 - 34
To consider commenting on the Green Paper: Every Child Matters	
7. BETTER CARE HIGHER STANDARDS ANNUAL USERS REPORT	35 - 48
To report the results of the Better Care Higher Standards Annual Users Survey.	
8. HOME ENERGY CONSERVATION ACT 1995	49 - 50
To consider the seventh annual progress report on the Home Energy Conservation Act project.	
9. ADOPTION SERVICE ANNUAL REPORT 2002-2003	51 - 64
To receive Herefordshire's Adoption Service Report.	

10. COMPLAINTS, COMMENTS AND COMPLIMENTS	65 - 70
To consider a report on the operation of the complaints process and procedures.	
11. SUPPORTING PEOPLE INSECTION	71 - 72
To receive feedback on the inspection of the Supporting People arrangements in Herefordshire.	
12. HEREFORDSHIRE PLAN AMBITION GROUPS	73 - 74
To receive a briefing on the operation of the Herefordshire Plan Ambition Groups.	
13. PERFORMANCE MONITORING 2003/04	75 - 80
To report on statistical in-year performance for the Social Care and Strategic Housing Directorate.	
14. BEST VALUE REVIEW -HOME SUPPORT-UPDATE ON PROGRESS	81 - 84
To outline the progress to date of the Best Value Review (BVR) of Home Support and the development of the Short Term Assessment Reablement and Review Service (STARRS).	
15. SOCIAL SERVICES AND STRATEGIC HOUSING BUDGET MONITORING 2003/04 - 6 MONTHLY REPORT	85 - 86
To inform the Committee of the budget monitoring position for Social Care and Strategic Housing for the first six months of the financial year 2003/04.	

